



**BPK Perwakilan
Provinsi Kalimantan Utara**

HASIL SURVEI INDEKS PERSEPSI KUALITAS PELAYANAN

Periode September 2024

* Responden : 7 *

Nilai Indeks

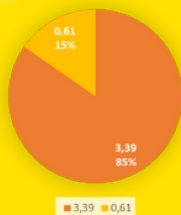
3.85

*Skala 4

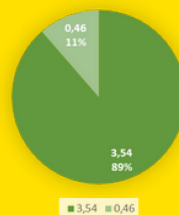
Nilai Persentase

96,13%

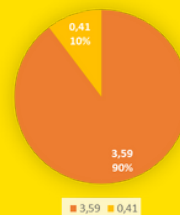
Informasi Layanan



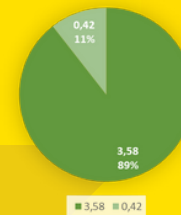
Persyaratan Layanan



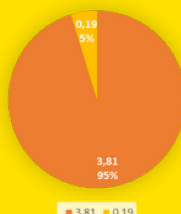
Prosedur Layanan



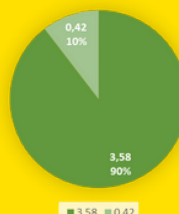
Jangka Waktu Layanan



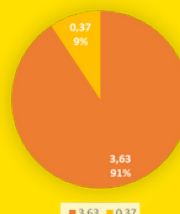
Tarif/Biaya



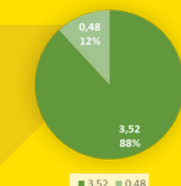
Sarana Prasarana



Profesionalisme Petugas



Sarana Pengaduan dan
Respon Pengaduan





**BPK Perwakilan
Provinsi Kalimantan Utara**

HASIL SURVEI INDEKS PERSEPSI ANTI KORUPSI

Periode September 2024

*** Responden : 7 ***

Nilai Indeks

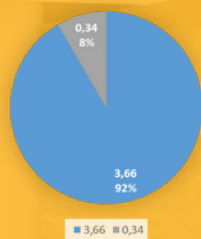
3.94

Nilai Persentase

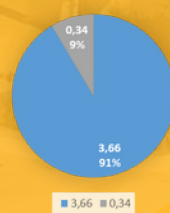
98,57%

***Skala 4**

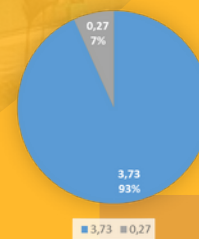
Diskriminasi Layanan



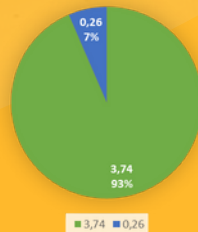
**Pelayanan sesuai dengan
Prosedur**



Penerimaan Imbalan



Pungutan Liar



Percaloan

